



## **1-Year Limited Indoor/Outdoor Warranty Against UV Degradation**

### **Who is covered:**

This warranty protects you, the original purchaser, if you have purchased an indoor/outdoor rug style manufactured by Shaw Industries Group, Inc., or one of its divisions ("Shaw").

This product is designed for use both indoors and outdoors. The fiber, backing, and construction are engineered for general indoor and outdoor conditions.

This warranty covers only products purchased from an authorized dealer and is not applicable to rugs sold as second quality, irregular, used, or mill end.

### **What is covered:**

This warranty covers failure of the rug as a result of ultraviolet degradation. Failure shall mean that the weight of the yarn shall have decreased a minimum of 25% for woven and tufted products, from the original weight at the time of manufacture as a result of ultraviolet degradation, determined by test method ASTM D-418. Actual degradation will cause a deterioration of the yarn and loss of pile as a result. Failure does not include a decrease in pile height of the face yarn from the original pile height as a result of surface compression due to normal wear.

### **The coverage period:**

The warranty coverage runs for **one (1) year** from the date of the original use.

### **Exclusions:**

This warranty covers ultraviolet degradation only and does not cover burns, pilling, cuts, matting of the pile, shedding, flattening of the pile or pattern, staining, soiling, fading, or fiber loss due to abnormal use. This warranty does not cover discoloration resulting from mildew and/or mold growth on the carpet.

This warranty does not apply to products used in areas exposed to abnormal use and stress, such as athletic playing fields or playgrounds.

Rug must be maintained in accordance with the manufacturer's recommendations.

### **What you should do if any of the above listed problems occur and you need warranty service:**

You (the original purchaser) should notify the authorized dealer from which the original purchase was made of any defect no later than 30 days after discovering the defect but within the time period of this limited warranty. You must present to that authorized dealer the following items for a warranty claim to be considered:

\* A valid proof of purchase in the form of a sales receipt or other documents which establish proof of purchase.

\* A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

**What Shaw will do:**

Shaw will offer credit equal to the cost of the rug, if your rug proves defective during the one (1) year limited warranty period.

The credit will be issued to your retailer as a percentage of the retailer's replacement cost of a new rug of the same or comparable quality. The credit will be good only toward the purchase of a new Shaw Living rug. There will be no cash payment.

Shaw reserves the right to repair the defective area in question if restoration is practical. In such cases, repair will be affected in lieu of rug replacement, at the sole discretion of Shaw.

**Please note:**

**Shaw does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Shaw shall not be liable to the consumer or any other person or entity for any incidental, special, or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability). All implied warranties are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights; such rights may vary from state to state.**