



by Shaw Industries Group, Inc.  
Residential Limited Warranty  
15-year no moisture

The following is the Residential Limited Warranty issued by Shaw Industries Group, Inc. (“Shaw”) for our VersaLock®AG™ Laminate Flooring.

What this Residential Limited Warranty covers:

Shaw warrants that for 15 years (may vary by product) from the date of original purchase, your VersaLockAG Floor:

- \* Will not stain
- \* Will not wear through
- \* Will not fade as a result of direct sunlight or artificial light

Lifetime Structural Integrity Warranty - Shaw warrants to the original purchaser that this laminate product, in its manufactured condition, will be free from defects in material or workmanship including milling, assembly, and dimension. Shaw additionally warrants that this laminate product will not warp, cup, buckle or delaminate when properly installed and maintained according to Shaw’s installation instruction procedures and care guide. This warranty includes installation over a radiant heated concrete subfloor for approved floating installation methods.

What you should do if any of the above listed problems occur and you need warranty service:

You (the original purchaser) should notify the authorized flooring dealer from which the original purchase was made of any defect no later than 30 days after discovering the defect but within the time period of this limited warranty. You (the original purchaser) must present to that authorized flooring dealer the following items for a warranty claim to be considered:

- \* A valid proof of purchase in the form of a sales receipt or other documents which establish proof of purchase.
- \* A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

What Shaw will do should you need warranty service:

If Shaw honors a claim under this limited warranty, it will repair or replace, at its option, the cost of the affected flooring material. If professionally installed, Shaw will pay the reasonable labor costs to perform the replacement or repair during the first two (2) years from the date of the original purchase. In the event that the color installed is no longer available, Shaw will authorize your dealer to replace the affected floor with another Shaw product of equal value. The above described remedy is the purchaser’s sole and exclusive remedy for claims under this limited warranty.

This Residential Limited Warranty is subject to the following conditions:

This limited warranty is valid only in North America. The warranty is not transferable. It extends only to the original purchaser. This limited warranty applies only where the affected area is visible and covers an area greater than one square inch. The flooring must be installed in accordance with Shaw's recommended installation instructions.

This limited warranty shall not apply to damage arising from any of the following:

- \* Accidents, abuse or misuse
- \* Exposure to extreme heat
- \* Scratch, impact or cutting
- \* Improper installation
- \* Improper care and maintenance
- \* Freight
- \* Modification, alterations, repair or service by a non authorized floor covering dealer
- \* Water damage resulting from improper installation or flooding caused by natural disaster, plumbing failures, etc.
- \* Damage due to failure to use appropriate chair pads under castor desk chairs
- \* Use only seamless plastic castor wheels to help prevent scratches
- \* Damage resulting from or in connection with subfloor conditions

Please Note:

Shaw does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Shaw shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability). All implied warranties are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.

VersaLockAG is a registered trademark of Columbia Insurance Company.